



# AGIL<sup>®</sup> Digital Avatar

Your Assistant for Learning, Training and Engagement



**In today's rapidly evolving landscape, technology and innovation are key enablers for staying ahead and meeting the needs of your organisation.**

ST Engineering is committed to leveraging these drivers to develop breakthrough solutions. We empower organisations to thrive in an ever-evolving environment, unlocking new opportunities for individuals and organisations alike. Our innovations not only address today's challenges but also shape the future of digital experiences tomorrow.



Our AGIL® Digital Avatar revolutionises learning, training and engagement by harnessing cutting-edge AI. These AI-powered virtual beings are designed to interact with humans in a natural, human-like way. They are versatile, capable of assuming various roles and are equipped with sophisticated capabilities such as natural language processing, large language models and speech recognition.

This innovation fundamentally transforms how we interact with information and access essential services. It is a next-generation solution that empowers organisations across diverse industries to stay ahead.

# Applications



## AI Concierge

The AI Concierge provides instant, 24/7 assistance. They can answer queries, provide information and guide users through services, significantly enhancing customer experience and reducing operational costs.



## Cross-examination & Interviews

AGIL® Digital Avatar can be used for simulated interviews or training scenarios for law enforcement. This allows for practice and objective feedback without human bias.



## AI Counsellor

In the learning industry, AI counsellors offer invaluable support for social-emotional challenges, career exploration and academic guidance. They provide a safe space for users to express concerns and offer advice. While not a replacement for human counsellors, they function as always-available, invaluable assistants.



## Brand Ambassadors

For retail, airports and other public-facing sectors, AGIL® Digital Avatar can function as brand ambassadors. They can greet visitors, provide information, offer wayfinding assistance and promote services in multiple languages, enhancing brand image and customer satisfaction.



## Virtual Student Services Desk

Imagine a virtual student services desk that can answer questions about course registration, financial aid, campus resources and more, all delivered by AGIL® Digital Avatar available around the clock.



## Training

AGIL® Digital Avatar can take on different roles to train trainees, they can train or simulate interactions for defence, public safety and security, sales and customer service training.

# Benefits

AGIL® Digital Avatar provides an innovative and effective solution, overcoming the limitations of traditional training methods that are often constrained by cost and time. Traditional procedural trainers lack the inability to replicate complex scenarios and are too predictable for effective training.

With AGIL® Digital Avatar, digital avatars can portray a wide range of characters, which eliminates the need for live actors in training sessions.



## 24/7 Availability

Provides constant access to information and support, anytime, anywhere.



## Efficiency

Automates tasks, freeing up human staff to focus on more complex issues.



## Engagement

Creates interactive and immersive experiences, significantly increasing user retention and satisfaction.



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